“I attend a number of conferences most years: ACCTM, IAM, JAMS’ Owners, JAMS mediation training, JAMS arbitration training, Georgia Bar’s ADR Institute, and Georgia Bar’s Arbitration Institute, as well as several one day programs on ADR, mediation or arbitration. The NADN conference was one of the very best. I particularly enjoyed the way Lee Jay Berman used the vast experience of the group to allow the attendees to learn from one another, formally and informally. Highly recommended.”

- Terrence Lee Croft, Atlanta, GA

“The NADN Advanced Mediation Training Retreat truly lived up to its billing. The trainers, program and attendees all were unquestionably advanced - to the extent that it likely was the best ADR conference I’ve ever attended. The venue (city and hotel) were top-notch, and the format well organized. I full intend to attend the next one, which unfortunately is not for 2 more years. See you in 2017!”

- David Abeshouse, New York, NY

“Superb! We had speakers discussing psychology, communications (the use of feedback), mediation techniques, pre-mediation ideas, and strategies in unusual and large cases, and the use of an opening joint session, and so much more. This is without doubt the best advanced ADR course I have ever attended.”

- Frank Hamlin, Little Rock, AR

“I am continually impressed with the effort and quality of NADN membership and the Training Retreat. By far and without reservation the biennial Retreat is the best and most useful CLE I receive...”

- Hon. John Nahra, Bettendorf, IA

“It doesn’t get any better than this! How many times do we attend ‘advanced’ mediation training courses, only to find out that they are not so advanced? The opportunity to be among the best and most experienced neutrals in the country for two days - in gorgeous surroundings - was really remarkable. I can’t wait for the 2017 meeting!”

- Will Pryor, Dallas, TX

“This was my third NADN Retreat. Having attended (and planned) more than 50 conferences in the past 20 years - the NADN Retreat stands out as the best. I started using things that I had learned at the very first mediation upon my return to the work I love. Congratulations to the NADN team - and see you in 2017!”

- John Salmon, Miami, FL

“The Advanced Mediation Training Retreat was the best program for experienced mediators that I have ever taken in my 20+ years as a mediator. The outstanding trainers presented all-new techniques, never revealed before in other programs I’ve attended. The new skills I learned will pay huge dividends in my future work. Thank you for this great learning experience!”

- Cary Singletary, Tampa, FL

View many more photos & testimonials from the 2015 Retreat at www.nadn.org/retreat
Welcome to Four Seasons Hotel Toronto, soaring 55 stories in the heart of Yorkville, downtown Toronto’s most glamorous shopping and restaurant quarter.

Blending warm sophistication with spectacular design, this stunning Toronto luxury hotel, completed in 2013, has made its mark in a vibrant international city as the very first hotel in Canada to ever be awarded both the AAA Five Diamond and Forbes Travel Guide Five-Star ratings.

**Reduced Room Rates for Retreat Attendees**

We have a block of 90 rooms reserved for our members across 4 nights, from Wed Aug 16 to Sat Aug 19, at a reduced nightly rate of $385Can(+taxes) per night (approx. $285US). Note that regular August room rates are above $650Can. nightly.

Guests are able to check in after 2pm on Wed Aug 16, in time for the evening’s Welcome Cocktail Reception. Our CLE training completes around 3pm on Saturday - so please don’t book any return flights departing before 7pm at the earliest. Better yet, stay and enjoy the city for the weekend at these reduced rates!

Attendees will reserve directly with the hotel using credit card after March 1st, but approved guest names will be provided to the hotel in advance by NADN to receive these discounted rates - first come, first reserved - so please get your registration form back ASAP to avoid disappointment.
LEE JAY BERMAN, Los Angeles, CA (American Institute of Mediation)

Lee Jay Berman began as a full-time mediator over 20 years ago, and has successfully mediated over 2,000 matters. He is a national panelist with the American Arbitration Association, a Distinguished Fellow with the International Academy of Mediators, a Charter Member of the National Academy of Distinguished Neutrals, certified by the International Mediation Institute, and a Dispute Resolution Expert with the United Nations Development Programme. He was ‘Mediator of the Year’ for the US Bankruptcy Court in California, Los Angeles’ Daily Journal twice named him “Top Neutral”, Acquisition International Magazine awarded him "Mediator of the Year - California" in 2012-2014, and he has been voted by his colleagues into the Who’s Who of International Commercial Mediation in 2012-2014. Also a respected trainer, Lee Jay founded the American Institute of Mediation, leaving his position as Director of Pepperdine Law School’s ‘Mediating the Litigated Case’ program after seven years. In addition to lecturing and training at Pepperdine, he has also taught at Southwestern Law School, University of Texas, Southern Methodist University, Cal-State Northridge, UC Santa Barbara, and Bond University in Brisbane, Australia. Lee Jay has trained judges, attorneys and business leaders in India, Australia, Europe and the Middle East. As an author, he has published numerous articles on mediation, negotiation, and ADR, along with his blog Eye On Conflict, and the ABA will be publishing two of his books in 2017.

BRUCE EDWARDS, JAMS Inc. and Edwards Mediation Academy, CA

Bruce Edwards was one of the pioneers in developing mediation as a tool for resolving commercial disputes. A professional mediator since 1985, Bruce has helped mediation gain widespread acceptance in the United States legal system. A graduate of UC Hastings College of the Law in 1981, Bruce became a partner in the international San Francisco litigation firm then known as Sedgwick, Detert, Moran & Arnold, LLP. After being introduced to the power of mediation in 1985, it soon became the focus of his practice. Over the last 30 years, Bruce has mediated over 6,000 disputes throughout the United States and the world, ranging from “simple” two-party conflicts involving personal injury to more complex environmental, insurance or construction claims (involving up to 80 parties). Bruce has designed a mediation process that results in quicker resolution of disputes, while providing for greater stakeholder participation, and higher satisfaction. He played a central role in establishing the largest and most successful dispute resolution company in the country, JAMS, serving as Chairman of the Board until 2014. Bruce has devoted a substantial amount of time sharing his practical knowledge with others, both domestically and abroad. For the past 20 years, he has taught advanced mediation to aspiring mediators through the Strauss Institute for Dispute Resolution at Pepperdine University School of Law. From Hawaii to California to Vermont, Bruce has helped educate and develop advanced mediation skills in thousands of mediators. In the past decade, Bruce has been called upon to share his mediation techniques and commercial experience with mediators in London, Vienna, Admont (Austria), Salzburg, Cairo, Kuala Lumpur, Shanghai and Bangalore, India. His mediation training in Bangalore, India, sponsored by the High Court of India, brought the top fifty mediators in India together for the first time so that they could learn Bruce’s advanced mediation techniques.
SHEILA HEEN, Triad Consulting & Harvard Program on Negotiation
Sheila is a Founder of Triad Consulting Group and has been on the Harvard Law School faculty since 1995. Sheila’s corporate clients include MetLife, BAE Systems, Pixar, Tatweer of Dubai, Unilever, the Federal Reserve Bank, Ford, the NBA, and numerous family businesses. She often works with executive teams, helping them to work through conflict, repair working relationships, and make sound decisions together. In the public sector she has also provided training for the New England Organ Bank, the Singapore Supreme Court, the Obama White House, and theologians struggling with disagreement over the nature of truth and God. Sheila has spent more than twenty years with the Harvard Negotiation Project, developing negotiation theory and practice. She specializes in particularly difficult negotiations – where emotions run high and relationships become strained. Sheila is co-author of the New York Times Business Bestseller, Difficult Conversations: How to Discuss What Matters Most (Penguin 2000), and the recently released Thanks for the Feedback: The Science and Art of Receiving Feedback Well (Even When It’s Off Base, Unfair, Poorly Delivered, and Frankly, You’re Not in the Mood) (Penguin 2014). She has written for the Harvard Business Review, for the New York Times as a guest expert and as a Modern Love writer. Sheila has appeared on shows as diverse as Oprah and the G. Gordon Liddy show, NPR, Fox News, and CNBC’s Power Lunch. Sheila is a graduate of Occidental College in Los Angeles, and Harvard Law School. She is schooled in negotiation daily by her three children.

DOUG NOLL, Fresno, CA
Academy Member Douglas E. Noll, J.D., M.A. specializes in helping people solve difficult, complex, and intractable problems. Doug was a business and commercial trial lawyer for 22 years before turning to problem-solving and peacemaking. As a lawyer turned peacemaker, Doug has been voted as one of the Best Lawyers in America since 2005, by US News & World Report and has been recognized since 2006 as a Northern California Super Lawyer. He is listed in the Who's Who of International Commercial Mediators. He has been honored as Lawyer of the Year in 2014 by Best Lawyers in America. In 2014, Doug was honored as a Purpose Prize Fellow by Encore.org. Along with his colleague Laurel Kaufer, Doug was named California Attorney of the Year in 2012 for their pro bono “Prison of Peace” project. Doug is the author of the book “Elusive Peace: How Modern Diplomatic Strategies Could Better Resolve World Conflicts” (Prometheus Books, April 2011), winner of the Institute for Conflict Prevention and Resolution (CPR) International Peace and Justice Book Award for 2011. In addition, Doug is the author of “Sex, Politics & Religion at the Office: The New Competitive Advantage” (Auberry Press 2006), with John Boogaert, and “Peacemaking: Practicing at the Intersection of Law and Human Conflict” (Cascadia 2002) and, numerous articles on peacemaking, restorative justice, conflict resolution and mediation, and is a mediator trainer, lecturer, and continuing education panelist. Doug makes his home in the foothills above Clovis, California with his wife Aleya.
ESTHER BLEUEL, Tough Talk Coach Founder, CA
Esther C. Bleuel, founder of Tough Talk Coach, provides expert coaching and training for how to manage yourself as well as your conversations and relationships. Her clients master the art of effective communication and interpersonal skills while gaining the confidence to interact with challenging personalities and resolve sticky situations successfully. Esther helps to make workplaces more productive, profitable and collaborative by empowering clients to identify the opportunities within conflict situations and to resolve core issues for lasting results. Her education and professional experience gives her a unique perspective and depth of understanding of workplace and interpersonal dynamics. A gifted teacher, Esther helps clients master essential communication, resolution and negotiation skills that will last a lifetime. Esther holds two Masters Degrees, in Clinical Psychology and Dispute Resolution, from Pepperdine University, was as an adjunct professor at Pepperdine University, (Schools of Law and Business), was a successful sales and marketing executive for over 15 years, and has maintained a thriving private psychotherapy practice for over 20 years.

ROBERT DAISLEY, Tampa, FL
A charter member of the Academy’s inaugural Florida Chapter, Robert Daisley is a full-time mediator who has mediated well over 2,500 cases since becoming certified by the Florida Supreme Court and U.S. District Court for the Middle District of Florida in 2004. He has over 30 years of experience in the negotiation, mediation, arbitration and trial of a wide range of legal disputes. Rob mediates over 200 cases a year, and has a long list of satisfied clients from diverse practice areas and both sides of the Bar. In 2013, Rob was honored as a Fellow of the International Academy of Mediators. Rob was born and raised just outside of Washington, D.C. He graduated Phi Beta Kappa from Dartmouth College at age 20 and Order of the Coif from the University of Virginia School of Law at age 23. Upon graduating from law school in 1983, he moved to Florida to enter private law practice with Holland & Knight. He has lived happily in Tampa ever since, with his family and four children. Each summer, he guides canoe trips in the northern Ontario wilderness for Camp Temagami.

WILL PRYOR, Dallas, TX
A founding member of the Academy’s Texas Chapter, Will Pryor graduated with a B.A. from Yale in 1978 and received his J.D. from from Harvard Law School in 1981. A full-time mediator for over 20 years, Will has mediated and arbitrated well over 3000 civil cases, throughout Texas and beyond. Will was a co-founder of the South Dallas Legal Clinic, the precursor of the neighborhood legal clinics in Dallas and one the most successful pro bono legal projects in the United States. Will was twice a recipient of the “Pro Bono Award of the Year” from the Dallas Bar Association and North Texas Legal Services. In more recent years, Will has turned his hand to writing, with his debut book “A Short & Happy Guide To Mediation”, available at all fine bookstores and websites. Will is an elder at the First Presbyterian Church of Dallas, a volunteer with Big Brothers & Big Sisters, and serves on the Board of Ignite!, a non-profit, non-partisan organization which encourages young women to engage in politics and pursue elective office.
ARRIVAL: WEDNESDAY AUG 16
• Guests can book in to their rooms at the Toronto Four Seasons any time after 2pm.

• REGISTRATION & COCKTAIL RECEPTION @ 6.00-7.30pm (Venue: VINCI ROOM)
  All attendees plus spouses/guests invited - name tags distributed to members.
  Dress code is “business-casual”, as photographer will be present (after which guests free to dine privately)

THURSDAY AUG 17 - TRAINING DAY 1
All Daily CLE Courses commence at 9am sharp (Venue: Aria Ballroom West)
• 8:00-8:55 Continental Breakfast & Drinks Served
• 9:00-10:45 "Micro-Interventions in Mediations" (Doug Noll)
• 10:45-11:00 Coffee/Refreshment Break
• 11:00-12:30 "Micro-Interventions in Mediations: Workshop" (Doug Noll)
• 12:30-1:20 Lunch Served
• 1:20-1:45 “NADN Marketing Overview” (Darren Lee)
• 1:45-3:30 "Mediating the Complex Case - Part 1" (Bruce Edwards)
• 3:30-3:45 Refreshment Break
• 3:45-5:15 “Mediating the Complex Case - Part 2" (Bruce Edwards)

FRIDAY AUG 18 - TRAINING DAY 2
• 8:00-8:55 Continental Breakfast & Drinks Served
• 9:00-10:15 "Mediation Masterclass: The Legal/Analytical Lens" (Will Pryor & Lee Jay Berman)
• 10:15-10:30 Coffee/Refreshment Break
• 10:30-12:15 "Mediation Masterclass: The Psychological Lens" (Esther Bleuel & Lee Jay Berman)
• 12:15-1:15 Lunch Served
• 1:15-2:45 "Mediation Masterclass: The Practical/Business Lens" (Rob Daisley & Lee Jay Berman)
• 2:45-3:00 Refreshment Break
• 3:00-4:30 “Mediation Masterclass: The Creative Problem Solving Lens” (Lee Jay Berman)
• 6:00-9.30pm ACADEMY BANQUET (Venue: Aria Ballroom East)
  Evening starts with drinks and hors d’ouvres at 6.00pm
  Banquet commences at 6.30pm. Dress code “business attire” please (Photographers in attendance!)

SATURDAY AUG 19 - TRAINING DAY 3
• 8:00-8:55 Continental Breakfast & Drinks Served
• 9:00-10:30 “Negotiation Masterclass: Difficult Conversations” (Sheila Heen)
• 10:30-10:45 Coffee/Refreshment Break
• 10:45-12:30 "Negotiation Masterclass: Difficult Conversations” (Sheila Heen)
• 12:30-1:30 Lunch Served
• 1:15-2:30 “The Business of Mediation - Roundtable Q&A” (Various Speakers - NON CLE)
Micro-Interventions In Mediations
Presented by Doug Noll
9:00am-10:45am & 11:00am-12:30pm

This presentation and workshop will develop your skills in de-escalating strong emotions in mediation. This is a highly interactive session as participants explore the concepts of reflexive listening, core messaging and affect labeling.

We’ll learn in this morning session how to become better listeners during the mediation process, avoiding pitfalls such as classic ‘active listening’ and unintentional emotional invalidation. Doug will take us through his research into the art of ‘deep listening’, and we’ll examine topics such as the distinct levels of reflexive listening, and the importance of getting beyond the language of a dispute to recognizing and labeling the emotions involved.

Finally, we’ll workshop these lessons and touch on ways in which we can tailor our language, choice of words - even our tone and posture - during the mediation, to better guide the participants towards better decision making.

Mediating the Complex Case
Presented by Bruce Edwards
1:45pm-3:30pm & 3:45pm-5:15pm

While many cases we encounter as mediators can be described as ‘complex’, often involving a multitude of legal issues, factual disputes and challenging personalities, some disputes rise above others in their complexity...

Whether it’s the number of parties involved, the behind-the-scenes web of insurance issues or countless other considerations, mediating the truly complex case requires special handling.

This presentation and workshop will focus on specific techniques and strategies to assist the mediator from process design and convening efforts through negotiation.

Along the way we will discuss how to manage experts and tackle questions of ethical issues unique to a complex case environment. Finally, we will pay particular attention to tracking the negotiations and ensuring confidentiality in our 24/7 world as we seek to ensure a binding and enforceable agreement.
Mediation Masterclass: Changing The Lens...
Presented by Lee Jay Berman & Guests

This highly interactive exercise, facilitated by AIM founder Lee Jay Berman, and featuring Will Pryor, Esther Bleuel, and Rob Daisley, will be a lively viewing of a single role play of a commercial/business partnership mediation case, broken down and analyzed through various lenses (legal, psychological, business, and finally, creative problem solving).

The goal is to help us all see what we may be missing when we focus on just one perspective in our mediations. This workshop is intended to help seasoned mediators to open their eyes more widely, see different layers, and view the dispute that's in front of them through a variety of perspectives, allowing them to expand the possibilities for potential resolutions.

The Legal/Analytical Lens with WILL PRYOR
9:00am – 10:15am
Join us as Will Pryor uses his considerable legal knowledge, litigation experience, and analytical abilities to role play the mediator through the lens of legal analysis, probable outcome at trial, risk analysis, and evaluative methods. Will and Lee Jay will demonstrate how to put these tools to use, then answer questions, and facilitate interactive discussion of how these tools can benefit a seasoned mediator, including how to deliver them effectively, what to watch out for, and how to build the credibility with the participants to be effective in changing their minds about their case value, and their perspective on potential outcomes.

The Psychological Lens with ESTHER BLEUEL
10:30am – 12:15pm
Keeping with the same fact pattern and players, but with a new mediator, Esther Bleuel will use her expertise in the fields of psychology, coaching, and conflict resolution to help us see the psychological aspects that are affecting the participants. We will learn to see what a psychologist sees when looking at a mediation, how to see it through their lens, and what to do about those issues that can often derail what might look like an otherwise logical negotiation. Esther’s years of education and practice in clinical psychology, as well as mediating and coaching, allow her to see things in a conflict that those of us with an untrained eye might otherwise miss. Esther will role play as the mediator, narrating what she observes and explaining her line of questioning. She will answer questions and facilitate discussion around the psychological issues.

The Business Lens with ROB DAISLEY
1:15pm – 2:45pm
After examining the legal and psychological issues, this role play examine all the business considerations that must be addressed. While each participant in the scenario is represented by an attorney, the impact of business considerations must be fleshed out, discussed, and negotiated between the parties. Rob Daisley will lead us through this stage of the role play and keep the discussion centered on business considerations, finding the inside track to a win-win resolution by identifying important business interests and using them to reorient the discussion. Business people (and business lawyers) think differently and see different issues when presented with a problem. Rob will role play the mediator through this corporate lens, exploring the wide panacea of issues, and facilitate discussion about how to raise these issues and incorporate them into the negotiation.
The Creative Resolution with LEE JAY BERMAN
3:00pm – 4:30pm
How can we use what we have learned to begin discussions/negotiations toward shaping a truly creative resolution? We need a final agreement that respects what the participants are going through, and helps them to meet their underlying interests, satisfy their psychological needs, consider the business impacts, and work within their BATNA of the likely legal outcomes. How do we shift the discussion from a bandying-about of compromised dollar positions into one that is more inclusive, respectful, creative, and collaborative? Lee Jay Berman, with the help of the our guest speakers, will lead a discussion designed to help reach an agreement with the parties that is better in all possible ways than a simple compromised dollar amount leaving them all “equally unhappy.”

DAY 3 - Saturday Aug 19

Negotiation Masterclass: Difficult Conversations
Presented by Sheila Heen, Harvard Program on Negotiation
9:00am-10:30am & 10:45am-12:30pm
As a mediator, your job is to help parties engage their difficult conversations more productively. By the time you join those parties, this conflict – and lack of productive conversation – usually has history, hurt, grudges, and plenty of cynicism about whether a solution is possible.

No matter how experienced you are, we all bump into parties and situations where nothing we try seems to help. Understanding the underlying structure of these especially difficult conversations is an advanced competency for any mediator, and having a handful of vocabulary and tools at your disposal can make a difference when things seem stuck. And of course, as professionals we all have our own difficult conversations to grapple with – with parties, clients, colleagues, our spouses and our kids, whether they are now 15 or 45 years old.

Based on 20 years of work at the Harvard Negotiation Project, this interactive session provides a framework for understanding why these conversations are so hard and examines the common mistakes we all make. Tailored to the day-to-day challenges mediators face, this session offers insight and strategies for looking beneath the surface to understand disagreement, unlock standoff, and manage your own reactions when under stress.

The Business of Mediation: Roundtable / Q&A
Facilitated by Lee Jay Berman, including invited RoundTable 1:30pm - 2:30pm
For this final session of the Retreat, we’ll stop the “CLE clock” and have an open session where members are invited to quiz some of the nation’s most commercially successful mediators. We’ll have a discussion about how members can maximize profits, marketing, and where our business is headed in the coming years.
Final Update Jul 16
NADN has received approvals for the following states

• Alabama: “NADN Retreat” Course #85318, Approved for 15.8 Regular CLE Hours, including 1.0 Ethics Hours
• Arkansas: Course# “ADR57562”, Approved for 15 General CLE House, 1 Ethics Hr. (15 Hrs CME, Self Reporting)
• Colorado: Course #758344 (19.0 General CLE Hours, incl. 0 Ethics Hrs)
• Florida CLE: Course#1702748N (19 General CLE credits, including 2.0 Ethics credits). Florida CME (Self Reporting): This course provides 19 CME hours total, including 2.0 Hrs for Ethics.
• Georgia: Sponsor 4877, Course#22476 (15.8 Regular CLE Hours, including 1.0 Ethics Hours)
• Georgia CME (Self Reporting): This course provides 16 CME hours total, incl. 2.0 Hrs for Ethics.
• Illinois: Sponsor NAT0002, Approved 15.0 Regular CLE
• Indiana: Course #217250 Approved 7.5 Regular CLE, 8.3 Non-Legal + 15.8CME Credits
• Idaho: Course #17-1733 - Approved 15.25 Regular CLE Hours, 0.5 Ethics
• Iowa: Course #256289 (15.75 General CLE Hours, incl. 1.0 Ethics Hrs)
• Kentucky: Sponsor 7308, Course #176115 (15.75 General CLE Hours, incl. 0 Ethics Hrs)
• Minnesota: Sponsor #10005, Course #238226 (14.0 General CLE Hours, 1.0 Ethics) + 15.75CME Hours
• Mississippi: “NADN Retreat” Approved for 15.8 Regular CLE Hours, including 1.0 Ethics Hrs.
• Missouri: “NADN Retreat” Approved for 18.9 Regular CLE Hours, including 1.2 Professionalism.
• Montana: “NADN Retreat” Approved for 15.75 Regular CLE Hours, including 1.0 Ethics Hrs.
• Nebraska: Activity#138693 - Approved for 15.75 Regular CLE Hours, including 1.0 Ethics Hrs.
• New Mexico: “NADN Retreat” 15.7 General CLE Hours, 0 Ethics
• New Jersey: Provider#1364, Course 3 (19.2 General CLE Credits, incl. 1.8 Ethics)
• North Carolina Bar: Sponsor 6034, Course #1 (15.75 Regular CLE Hours, incl. 1.0 Ethics Hours )
• Ohio: Activity#358089 - Approved for 16.0 Regular CLE Hours, including 1.0 Professional Conduct
• Oklahoma: Provider 3383, Course # 92872 - Approved for 19.0 CLE Hours, incl. 1.0 Ethics
• Pennsylvania: Provider 9382, Course #257125 - Approved for 14.5 General CLE Hours, 1.0 Ethics
• Tennessee: Course #205875 12.75 General Hrs, 3.0 Dual Hrs (CME: 16.75 Hours with 1.0 Ethics)
  Tennessee CME: Self Reporting, course provides 16.75 CME hours total, including 1.0 Hrs for Ethics.
• Texas: Sponsor 13345, Course #928001745 (15.75 Regular CLE Hours, including 1.0 Ethics Hours)
• Vermont: “NADN Retreat” - Approved for 14.75 CLE Hours, incl. 1.0 Ethics
• West Virginia: “NADN Retreat” - Approved for 18.9 CLE Hours, incl. 1.2 Ethics

• New York members to use Alabama Course Approval details above
• California, MARYLAND & MICHIGAN members to self report valid CLE / CME
• Arizona, Massachusetts, Connecticut - no CLE or CME requirements.
REGISTRATION FORM

2017 NADN Advanced Mediation Training Retreat
Four Seasons Hotel, Toronto, Canada - August 16-19 2017

Only members of the National Academy of Distinguished Neutrals are eligible to attend this course.

NAME __________________________________    FIRST NAME FOR BADGE? _____________
FIRM  ______________________________________________________________________
CITY/STATE/ZIP ___________________________________
TEL ___________________________    FAX ___________________________
EMAIL _______________________________________________________
ANY SPECIAL REQUIREMENTS (Dietary etc) ________________________________________

SELECT CHOICES:

☐ Yes, I’ll require a hotel room at the reduced nightly rates
☐ No hotel room required, I’ve made my own arrangements

☐ Course Attendance Fee .......................................................... $1295
   Incl. Wednesday reception, Friday Banquet + all daytime breakfasts, lunches & refreshments
   Please specify preference for Friday Banquet Entrée? (Fish/Meat/Chicken/Veg) ________

☐ Extra Friday Banquet Guest ............................................... @$150
   Please provide name of your spouse/guest ___________________________

TOTAL $ _________

THIS TOTAL WILL BE BILLED TO MY CREDIT CARD ON FILE ON March 31st 2017

Signature ______________________  Date ______________________
(If your credit card is not on file for Academy dues, please contact Rose-Anne Raies to make payment arrangements)

Hotel Reservations:
Hotel rooms are in addition to the above attendance fees. Make your reservation directly with the Four Seasons
Toronto by calling (416) 963-6029 after March 1st 2017 - NADN room rate is $385.00Can$ + tax nightly, from Wed Aug
16 through Sat Aug 19, though attendees can access this rate for a longer stay if arriving earlier/staying later. Please be
sure to identify yourself as a member of NADN. May 1st is the final cutoff for reservations at this discounted rate.

Cancellation Policy:
Full course refund before May 1, 2017 - no refunds thereafter, as hotel cancellation penalties will be applied to NADN.

Please fax or email signed form to Rose-Anne Raies at (866) 257-4698 or roseanne@nadn.org